

USLI DIRECT BILL



USLI helps you become faster and more efficient. We will handle all invoicing and premium collection with the policyholder.

NEW BUSINESS

- ▶ New business quotes display Direct Bill options for eligible risks
- ▶ You do not collect any money on Direct Bill policies
- ▶ USLI will bind the risk, issue the policy and send an invoice to the policyholder
- ▶ USLI does not wait for payment in order to issue the policy

RENEWALS

- ▶ Increased retention experienced with Direct Bill
- ▶ Renewals are automatically invoiced 45 days prior to expiration
- ▶ Follow up process includes reminders sent to the policyholder 20 days prior to expiration and 5 days prior to expiration
- ▶ Coverage is renewed when the policyholder pays the renewal invoice by the due date/expiration date

ADDITIONAL ADVANTAGES

- ▶ Friendly Direct Bill professionals on hand to answer billing questions: Monday to Friday, 8 a.m. to 8 p.m. ET
US (866) 632-2003 and Canada (866) 539-2150
- ▶ Policyholder website offers quick and easy ways for the policyholder to pay online, set up recurring payments and sign up for paperless options at usli.com/policyholder-services
- ▶ Reduced paper printing and environmental impact with paperless option
- ▶ Installment plans available depending on premium size
- ▶ Visa, MasterCard, American Express, debit card or electronic payment from a bank account are accepted
- ▶ Translator support for non-English speaking policyholders
- ▶ 24/7 payment options

USLI.COM | 888-523-5545



This document does not amend, extend or alter the coverage afforded by the policy. For a complete understanding of any insurance you purchase, you must first read your policy, declaration page and any endorsements and discuss them with your agent. A sample policy is available from your agent. Your actual policy conditions may be amended by endorsement or affected by state laws. USLI companies are members of the Berkshire Hathaway family of companies and have an A++ Superior rating for financial stability from AM Best. The insuring company names are United States Liability Insurance Company, Mount Vernon Fire Insurance Company, and U.S. Underwriters Insurance Company.